

Arrival Instructions

Address

The address of the villa is, 2 Route de Quillan, Ginoules, 11500, France. Please see driving directions and maps from both Carcassonne & Perpignan Airports, to Quillan, and a larger scale map showing the route from Quillan to the Villa.

Arrival & Departure

Please advise ETA We will try to get our representative to do a meet and greet on the day of arrival if this is not possible they will call around on the day after arrival (late morning) . Check in time is 16:00, and departure time is 10.00. (We require 6, hours to prepared the Villa for the next guest) If you do arrive earlier or intend to arrive very late please inform us as soon as possible so we can work around it.

Upon your arrival. We have a key lock/safe outside the front door. The key code for this is **2809**

Essentials

We provide some basic provisions in the kitchen I.E Washing up Liquid/Cloths Along with some basic essentials such as soap, toilet paper, etc. If you have any special requirements please let us know we will do our best to oblige.

Maid Service and Cleaning facilities

The maid service is included in the price we understand you are on holiday and no need to go over the top but we do ask you to leave the Villa clean and tidy.

We have also provided one extra set of bed linen, and some hand & bath towels.

If you use the spare bed linen we have a washing machine located in the utility room we do ask that you leave one set of clean bed linen on departure.

If you would require the Maid service over the course of your holiday. You can agree with our representative Lorraine.

Gardener & Pool Maintenance

We have David / Dan / Flory assigned for pool and gardening maintenance duties they are very discrete and will always respect your privacy.

Contact details

First contact myself or my wife and then our representative for the changeovers Lorraine. All our contact details are included the document (contacts & codes)

Finally

We would just like to take this opportunity to thank you, for choosing to book our Villa for your holiday, and we hope that you'll return home with lots of happy memories.

If there is anything we can do to help make your holiday even more memorable, please feel free to contact us.

Yours truly
Nick & Flory Cartwright