

WI-FI Internet connections:

Villa de Fleur has TWO internet connections, 'French_Internet_Connection' and 'UK_Internet_TV'.

To access either of the connections use the password is 'frenchvilla' without the quotes.

What is the difference between the two connections?

'French_Internet_Connection' is the local Orange internet service provider, good for watching YouTube, downloading from the internet, and general use, such as emails, skype, Facebook, etc.

'UK_Internet_TV' is a BRITISH internet connection. Once connected to this connection, your connected device will behave as if it was in the UK, so for example should you wish to watch BBC iPlayer online, or want to access other UK-only websites that only normally work if you access them from within the UK, then use this connection. The Samsung Smart TV is connected to this connection and so is the laptop. This connection is somewhat slower than the French connection, but it does have its advantages. The TV is connected to the UK connection in order for the iPlayer and other British TV on demand applications to work from outside of the UK. Please do not change the connection of the TV to the French one. Thank you.

If you can't connect to one of the connections, or you do manage to connect but the internet isn't working or is slow, please go to the utility room, and switch the routers off and back on. The easiest way to do this is to follow the cable plugged in to the left of the washing machine, to the power strip to the left corner. Switch off the red switch on the power strip and then back on. You will hear a clicking sound as the ADSL router reconnects to the phone line. The routers will take about 5 minutes to reconnect.